

RUSHMORE PHOTO & GIFTS, INC.

3305 CAMBELL ST
RAPID CITY, SD 57701
605-342-0821 fax 605-342-7508

www.rushmorephoto.com

2011 COMPANY POLICIES

Rushmore Photo & Gifts, Inc. has an unconditional guarantee on product quality and service. Rushmore Photo & Gifts, Inc. **IS NOT** a consignment company. We operate on 30-day net terms. If at any time you are not completely satisfied with the quality of our products or service provided by your salesperson, we will unconditionally credit any undamaged merchandise within the next service rotation, and pick up all displays. **Post cards will only be returned in unopened packs of 50 or if there is a manufacture defect.**

There is a charge of .05 per piece for special pricing. Merchandise that has been special priced and/or any merchandise priced outside of our warehouse (i.e. priced over our labels) is **not returnable** (other than defective product). **All product ordered directly by the customer is purchased on a non-refundable non-exchangeable basis.**

Rushmore Photo & Gifts, Inc. will replace any defective merchandise as a result of manufacturer's defect, but cannot be held responsible for consumer misuse or shelf wear/damage. **All damages occurred during shipping will need to be claimed directly through UPS. It is the receiver's responsibility to file the claim and forward the information to Rushmore Photo & Gifts, Inc. for item replacement.**

Any account with a balance over 90 days will be placed on C.O.D. status until account is brought current to 30-day status and must remain current for 3 months before account will be able to return to net 30 day terms. All open accounts not paid by the due date will be assessed a FINANCE CHARGE not to exceed the maximum rate permitted by state law. Presently the maximum FINANCE CHARGE allowed by state law is 1 ½% which computes to an ANNUAL PERCENTAGE RATE OF 18%. Any account placed on C.O.D. status must be paid in full prior to receiving any additional merchandise. Rushmore Photo & Gifts, Inc. will accept Visa and MasterCard payments on Net 10 terms.

No cash refunds will be remitted on general merchandise at the end of the season. Credit on these items will be carried over to the following season and applied to opening order. **There is a 15% restocking fee for merchandise picked up at the end of the season.**

If shipping is required, free UPS ground shipping is available on orders totaling \$250.00 or more. Orders under \$250.00 will be charged for shipping and handling.

Prices are subject to change without notice.